

# WE ARE YOUR IT SOLUTIONS PROVIDER



SECURITY AWARENESS TRAINING

QUESTIONS? CALL 320-441-7050

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### **GENERAL OVERVIEW**

**Catch Phish** is an Outlook plug-in that makes security awareness and education easily accessible right in your inbox. Now you can protect yourself and your loved ones from security threats in a quick and easy way!

### **HOW DO I USE IT?**

**Catch Phish** makes it easy for you to make security a priority. Catch Phish is available on both mobile and desktop Outlook applications. It offers both email analysis and security training with just the click of a button.

### WHAT DEVICES DOES IT WORK ON?

Catch Phish can be used on Outlook web, mobile, and desktop.



### **EMAIL ANALYSIS QUESTIONS**

# What does the email analysis button do?

This button instantly scans an email for any malicious links, language, or attachments to help you avoid phishing scams.

### Will Catch Phish tell me if an email is safe?

Catch Phish alone should not be used to decide whether an email is a threat. It should be used as an educational tool, to understand the possible threats related to each message.

### What does an alert mean?

An alert will appear for each element of an email that is analyzed. An alert does not guarantee a threat, but rather helps determine the safety level of each SLAM factor in the examined email.

# What do I do if I think a message is malicious?

If you think a message is malicious or if you are unsure of the safety level, you can click the "Send to IT Support" button on your email analysis.

# WHAT IS THE SLAM

**METHOD?** 4 important factors that every user should be aware of.

### Sender

Analyze the sender's email address carefully

### Links

Hover your mouse over links before clicking to see their true path.

### **Attachments**

Use caution when you receive unsolicited or unexpected attachments.

### Message

Watch for misspelled words, and "out of character" phrasing, within the body of an email.

